



Clay County Utility Authority
3176 Old Jennings Rd.
Middleburg, Florida 32068-3907
Telephone (904) 272-5999
www.clayutility.org

Working together to
protect public health,
conserve our natural
resources, and create
long-term value for
our ratepayers.

Advisory Issued Wednesday, December 3, 2025

WATER SERVICE INTERRUPTION AND PRECAUTIONARY DRINKING WATER ADVISORY

Please be advised that water service to a portion of Doctor's Lake Drive, as shown in red on the attached map, was interrupted on Wednesday, December 3, 2025, for an emergency repair to the water distribution system.

**CUSTOMERS THAT DID NOT RECEIVE A NOTICE ARE NOT AFFECTED BY
THE OUTAGE OR THE PRECAUTIONARY ADVISORY**

The advisory will remain in effect until the Clay County Utility Authority conducts a bacteriological survey of your public drinking water supply. **Two consecutive days of satisfactory bacteriological samples are required before this advisory can be lifted.**

The Authority will post a notice on your door and update our website when the FDEP lifts the "Drinking Water Advisory".

While the water is off, we recommend that you turn off all appliances that automatically draw water - including but not limited to washing machines, dishwashers, ice makers, water heaters, water softeners.

Service will be restored once our technicians complete the repair and have flushed the water lines and measured disinfection levels to ensure water quality. Once this occurs, we suggest you allow water to run in your kitchen and bathrooms for several minutes to remove any sediment or air may have entered the system. **If there is air in your system the water will appear milky, this is no cause for alarm, please flush the line until the air has been removed.**

- IMPORTANT -

As an extra level of care following such an interruption, the Florida Department of Environmental Protection (FDEP) requires Clay County Utility Authority to notify you that you will be under a Drinking Water Advisory. As a precautionary measure and until further notice, you are advised that water used for human consumption (drinking and food preparation) must be **BOILED for at least three (3) minutes.**

We appreciate your understanding and apologize for any inconvenience. Should you have any questions, please call the Clay County Utility Authority's office at (904) 272-5999 or 1-877-476-CCUA. (2282)

